

Date: Monday, 10th August 2020
Our Ref: MB/SS FOI 4394

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Re: Freedom of Information Request FOI 4394

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 21st July 2020.

Your request was as follows:

1. Do you prepare all catering for patients and visitors in-house or outsourced or buy in precooked meals per site, please state sites details for the all requested information below.

[The Walton Centre NHS Foundation Trust \(WCFT\) has outsourced meals for patients and visitors.](#)

2. If catering is outsourced please provider contractors details

[The catering services at The WCFT is provided by ISS Facility Services, Healthcare.](#)

3. Please explain in detail process involved in disposal of food waste and cost associated with this for the following scenario i.e.

3.1 if food waste macerated please provide detailed breakdown of cost analysis including running costs of macerated machines, annual service contract; electricity and water tariff charges. Do you have ppm for the unblocking of foul drainage contract and how many times foul drainage were blocked over last 3 years due to food waste stemming from main trust kitchen.

3.2 if food waste is treated off-site by contractor please state what happens to food waste and please provide detailed breakdown of all charges associated with this service including cost of bags, porter cost to transfer the food waste to a secured area, frequency of collection of food waste, carbon emissions and length of contract.

3.3 Has your organisation ever been cautioned by public body/EA for causing pollution from food waste.

3.4 State process involved in recording food waste data as part of annual ERIC disclosure and please state on average how much food is wasted per kg/day.

3.5 Does your organisation track the food ordered for each patient as patients are transferred to another ward during their stay in the Hospital for the treatment or recovery.

3.1 N/A

3.2. [Food waste is compacted with other general waste. No special bags are purchased. Porters transports food waste along with other waste however he does not make a special trip for food waste.](#)

3.3. No.

3.4. [The plate waste and unserved meals are recorded after each meal service. The current average of food wasted per day is currently unavailable.](#)

3.5. Yes, ISS currently use a PMOS system for the ordering of patient meals. Every effort is taken to reduce unnecessary food wastage.

4. Please provide name and email details of Trust Chief Executive, Board Directors responsible for the estates and finance.

Hayley Citrine, Chief Executive. Jan Ross, Deputy Chief Executive, responsible person for Estates and Facilities. Mike Burns, Director of Finance. The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address above or alternatively email enquiries@thewaltoncentre.nhs.uk asking for your correspondence to be forwarded on.

5. Does your organisation has Sustainability management Plan and Carbon neutral plan by 2030/2050, please forward both documents.

No.

Please see our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 4394 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information